

# Manassas Park City Library Advisory Board Meeting 6:30 p.m., Thursday, May 26, 2022

9701 Manassas Drive Manassas Park, VA 20111

# **MINUTES**

#### **ATTENDEES**

Present

Lillian Zhu – Board Co-Chair Robin Hatcher – Board Member Donald Shuemaker – Board Member Ann-Marie Stewart – Board Member Holly Ritchie – Library Director

Absent

Michele Herd – Board Chair

#### **CALL TO ORDER**

Ms. Zhu called the meeting to order at 6:30 p.m.

#### **COMMENTS**

# **APPROVAL OF AGENDA**

Ms. Zhu asked if there were any changes to the Agenda. Director Ritchie stated there was a last-minute addition for a nomination of Ms. Stewart for the Vice-Chair position. Ms. Zhu asked for a motion to approve the agenda as changed. Mr. Shumaker moved to accept the agenda as revised, and Ms. Hatcher seconded. The motion carried.

#### **APPROVAL OF MINUTES**

Ms. Zhu asked for a motion to approve the previous meeting minutes (March 10, 2022). Mr. Shuemaker moved to accept the minutes as presented, and Ms. Hatcher seconded. The motion carried.

#### **REPORTS**

Library Director Report – attached. March 2021-May 19 2022 Statistics – attached.

- Comments concerning Reports:
  - Mr. Zhu asked if it was possible to use the old library for summer programming before we open the new building. Director Ritchie explained



that the building would almost immediately be renovated, and another city department would be moving into the space.

# **DISCUSSION ITEMS**

Review of Strategic Plan – attached Next Fiscal Year Goals for City - attached

- Comments concerning Discussion Items:
  - Mr. Shuemaker asked if Director Ritchie feels the strategic plan will not cover our goals in the new building. Director Ritchie explained that the strategic plan was initially designed with a new library in mind, which will still be the case in the new building as the time comes to draft a new strategic plan. Ms.
     Stewart commented that the current strategic plan is filled with standard library goals rather than focused ones, which is excellent for a beginning library system or branch.
  - Mr. Shuemaker asked if there was a way to measure the progress that is completed over a year to point to for community members who ask about what the library has completed. Director Ritchie stated there is an Annual Report completed each year that shows what the library has accomplished, especially in relation to the strategic plan.
  - Mr. Shuemaker asked if there is a place to point people to the library's
    Electronic Resources if they are not interested in coming into the physical
    building. Director Ritchie explained the basics of our Digital Resources and
    where patrons can find them.
  - Mr. Shuemaker asked when the new library would open. Director Ritchie stated opening day is scheduled for August 16<sup>th</sup>, and the official Ribbon Cutting for the new building and plaza would be July 16<sup>th</sup>.
  - Mr. Shuemaker asked for clarification on when the FY 22-23 goals are worked toward. Director Ritchie explained they are for July 1<sup>st</sup>, 2022, until June 30<sup>th</sup>, 2023
  - Ms. Zhu asked if there would be guided tours of the new building at the Ribbon Cutting. Director Ritchie explained those details are not currently known but are being discussed.
  - Ms. Stewart asked about the opening happening on a Tuesday. Director Ritchie explained the new library would remain closed on Monday.



- Ms. Stewart asked if volunteers would be needed to set up the new library.
   Director Ritchie stated plans are still being made, but we will definitely consider reaching out to the board if assistance is needed.
- Ms. Zhu asked about the plans for the room at the community center.
   Director Ritchie explained that the Book Nook will be used as a pop-up location but will be available for people to sit and read at the community center with free books.
- Ms. Stewart asked if people would be able to pick up holds at the pop-up services at the community center. Director Ritchie states plans are being made to offer that as a service, but currently, it is informal when asked.

#### **ACTION ITEMS**

Nomination for Board Chair & Vice Chair

- Vice Chair Nomination: Ann-Marie Stewart

# Election for Board Chair & Vice Chair

- Chair Nomination: Michele Herd
   Mr. Shuemaker moved to elect Michele Herd as the Chair by no competing nominations. Ms. Stewart seconded. The motion carried.
- Vice Chair Nominations: Ann-Marie Stewart
   Mr. Shuemaker withdrew himself as a candidate for Vice Chair due to Ms.
   Stewart's acceptance of her nomination. Mr. Shuemaker moved to elect Ms.
   Stewart as the Vice-Chair. Ms. Hatcher seconded. The motion carried.

# **Policy Revisions**

- Ms. Zhu requested additional information about the removal of the meeting room information. Director Ritchie explained that there will be no library meeting rooms in the new space, only study rooms.
- Ms. Zhu asked if library staff will perform maintenance on the technology.
   Director Ritchie explained that City IT maintains all technology.
- Mr. Shuemaker asked if the library could have a copy of the Freedom to Read Statement and Bill of Rights posted in the library. Director Ritchie stated the library would work towards having them available in the new building.
- Mr. Shuemaker moved to accept the policies as presented. Ms. Stewart seconded. The motion carried.

#### **MEETING SCHEDULE**



Next meeting for September 1st at 7:00 p.m.

# **MEETING ADJOURNED**

Ms. Zhu asked for a motion to adjourn. Ms. Hatcher moved to adjourn, and Mr. Shuemaker seconded. The motion carried.



#### **Director Report**

The library continues to be a hub in the community. Patrons frequently come to use our space to study, print, and browse our collection. There has also been an increase in our programming attendance, with the community responding well to some of our newer programs such as ESL classes and conversation hours, tech help appointments, and an adult only coloring program.

# **Programs**

Overall, we are still focusing on in-person or hybrid programs. However, we have moved Storytime to be LIVE on Facebook rather than in-person after some of our patrons expressed concerns as our Storytime numbers grew. The response has been great and there has been no noticeable decrease in attendance and all our regular families have understood and made the transition to Facebook LIVE with us.

As always, the Craft & Create program is one of our most popular programs and the resulting themed grab and go bags always disappear quickly. Community members visit the library specifically for the kits, which serve as great conversation starters about other programs.

A new program that we rolled out in January is an ESL program. Alternating between a more formal class and a conversation hour, this program is very well attended each week and the community members who participate have grown into their own community group in support of each other and they regularly share their home cultures (and food) with the others. This ESL program in addition to our Spanish Storytime, have been great to bring in new patrons and many of the attendees for both have attended some of our other programs.

The Author Talk program is still going strong. I have been able to find multiple local authors and the attendance to the programs has been consistent. Our Adult Book Club is still gaining members and the book being read for coming meeting is the same as our AuthorTalk. The members I have spoken to, are excited to be able to meet the author.

As summer approaches, we have begun to plan the 2022 Summer Reading Program. Our theme will be Read Beyond the Beaten Path. Due to the closure of the library, we will be having events at the community center and outdoors.

# Social Media Response

The response on social media continues to be grow. We regularly have engagements on our posts and we have gained new patrons through our various social media marketing



campaigns. We currently have 657 likes and 704 Followers on Facebook, 148 followers on Instagram and 304 subscribers on our YouTube channel (as of 3/5/22).

# **Statistics**

Statistics Captured	2021-12	2022-01	2022-02	Total
Library Visits	1,072	874	933	2879
Public Service Hours	205	189	192	586
Total Number of Meetings (Non-Library-Related)	3	2	3	8
Uses of Public Internet Computers	27	18	24	69
Wireless Sessions	16	23	23	62
Number of Website Visits	3,421	4,147	4,010	11578
Volunteer - Hours	46	21	39	106
Total Reference Transactions	156	132	184	472
Total Library Programs	12	17	24	53
Total Program Attendance	95	109	263	467
Total Circulation - Electronic Materials	157	227	264	648
Total Circulation - Physical Materials	824	741	820	2385
Total Circulation	981	968	1,084	3033
New Borrowers - Total	54	53	50	157
Registered Borrowers	1,218	1,271	1,319	3808,

# Partnerships & Outreaches

I am still working to develop partnerships around the area with the aim to better expand our programs and services. I have also been in touch with a variety of teachers at the schools and am hoping to get into their classrooms to speak to the students soon, as school policy allows. In the meantime, have worked with the school librarians to distribute flyers to their students on various programs that we have to offer.

We will be partnering with the community center on some programs this coming spring and summer, and we are working on partnering with local businesses for our Summer Reading program as well.

We are still completing monthly Outreaches at the community center, and the Reading Room revamp project should be completed in the coming weeks.

As always, I would appreciate your assistance in creating partnerships around the community. If you have any contacts or ideas for partnerships – please pass them on to me!



# Manassas Park City Library Strategic Plan 2020-2024



# Introduction

The newest city in Virginia welcomes a new library, the educational and cultural center of the city. The City of Manassas Park continues its journey to become the premier community to "live, work and raise a family" that is "safe, socially unified, yet diverse" by designing a modern public library (City of Manassas Park Vision).

In order to provide lifelong learning opportunities for all citizens, the library will focus on creating educational opportunities, connecting with partners and serving the community.

# **Library Mission**

To enrich lives, build community, and foster success by bringing people, information, and ideas together.

# **Library Vision**

To be the welcoming heart of our community where all come to learn, discover, create, and connect.

# The Community

Manassas Park is a young and bustling city made up of 16,423 citizens. The median age is 35, and the community is largely comprised of families (70%). Many of these families speak English, while 32% speak Spanish in the home. 80% of the adult population has earned a high school degree or higher, and 30% have a bachelor's degree or higher. The senior population accounts for 1,335 citizens. These demographics help shape the services provided by the library.

# **Strategic Plan**

The five year plan will guide the Manassas Park City Library (MPCL) staff as services are established in the community. The plan establishes broad goals and strategies that will ensure success while providing room for agile response to community needs. The three goal areas will set the library on the path to become the heart of the community.

**Goal: Educate** 



MPCL is the center for lifelong learning in the City of Manassas Park.

The goal to educate will be achieved through implementing strategies such as:

- Celebrate reading for all ages throughout the year. Design spaces and services to bring families together to connect with each other in the library around a shared love of reading and learning.
- Provide opportunities for local educators to engage with and use the Library and its resources.
- Design and implement programs for all ages meant to educate and enhance lives of Manassas Park citizens.
- Provide programming and collections focused on school readiness for children and families of Manassas Park.
- Support English language learners to ensure success for all citizens.
- Provide technology and services to support digital literacy.

# **Goal: Connect**

MPCL is the partner of choice for community service organizations and leaders.

The goal to connect will be achieved through implementing strategies such as:

- Establish partnerships with community service organizations and leaders including the City of Manassas Park Parks and Recreation Department and Catholic Charities.
- Build on partnerships to take library services to the community as well as bring services in to the library.
- Build awareness of library services through outreach, presentations and an engaging online presence.

# **Goal: Serve**

MPCL is focused on serving the community of Manassas Park.

The goal to serve will be achieved through implementing strategies such as:

- Establish robust collection based on community needs.
- Research and develop appropriate services to meet the needs of the community.
   Establish policies and procedures to ensure safety, access and comfort of all citizens.
- Support local businesses by coordinating small business services with Chamber of Commerce and City of Manassas Park.
- Prepare staff to respond to community needs while providing the highest level of customer service.



# Manassas Park City Library Goals FY 2022-2023

- Expand educational programming to include at least 1 ongoing learning-based program per
  month for each age group including school age, teenagers, adults, and seniors. Programming
  may recurring programing or on a variety of topics as a part of a series. (programming should be
  planned and begin implementation by December 2022)
- Foster library awareness within the community by completing outreaches. Outreaches may include school visits, participation in city/county events, offsite programming, and pop-up library services. 2 events/outreaches will be completed each quarter for a minimum of 8 by April 2023.



Manassas Park City Library

# Library Policies

Library policies are set and confirmed annually by the Manassas Park Governing Body with advisement from the Library Advisory Board.



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# 1.0 Collection Development

#### 1.1 Collection Development

The goal of the Manassas Park City Library (the "Library") is to provide the citizens of Manassas Park with a range of materials in a variety of print and non-print formats to meet their informational, cultural, educational, and recreational needs and interests.

To meet this goal, the Library has developed procedures for selecting, evaluating, reevaluating, and withdrawing materials. These procedures are intended to ensure that the collection reflects all points of view on current and historical issues, and that materials are available in diverse media formats.

The Library endeavors to provide a range of opinions, majority and minority, on all subjects, and does not exclude materials based on the author's or producer's point of view. The Library also attempts to avoid collections that reflect inordinate responsiveness to a single point of view.

Individual use of Library materials is a private and personal matter. All citizens are free to reject for themselves materials of which they may disapprove; no citizen may restrict the freedom of use and access for others. Responsibility for the reading, listening, and viewing of Library materials by minors' rests with their parents or legal guardians, not with Library staff. Selection of Library materials is not inhibited by the possibility that materials may come into the possession of children.

Books and materials are selected according to intrinsic merit, subject treatment, community interest, and contribution to a balanced collection in the Library. No single standard of suitability can be applied in all cases. The volume and nature of requests for access to Library materials by members of the public is a significant factor in selection. Flexibility, open-mindedness, and responsiveness are exercised during the evaluation process. Materials are selected to present a variety of opinions on a subject and are judged as a whole rather than on isolated passages.

#### 1.2 Reconsideration of Materials

The Library welcomes expression of opinion by <u>customers-patrons</u> about the collection or individual titles, but will be governed by this Policy in making additions and deletions.

Patrons who request the reconsideration of Library materials will be asked to put their request in writing by completing and signing the Manassas Park City Library Request for Review of Library Materials.

After review, the Director, or designee, will communicate a decision and the reason for it, in writing, to the patron who initiated the request for reconsideration.

In the event that the patron who initiated the request is not satisfied with the decision, they can present a written appeal of the decision to the Director and the Manassas Park



City Library Advisory Board. The Director and the Board will communicate a decision and the reason for it in writing.

The Library Advisory Board hereby endorses the American Library Association (ALA) Library Bill of Rights (Addendum B), the ALA Freedom to Read Statement (Addendum C), and the ALA Free Access to Minors Statement (Addendum D), and interprets these statements to include all Library materials regardless of format. Responsibility for the selection and removal of books and other Library materials resides with the Library Director, who may delegate that responsibility to Library staff.

Suggestions from the public regarding selection, retention, or reconsideration of materials are encouraged and reviewed promptly (<u>Addendum A</u>).

#### 1.3 Weeding

Library materials are owned by the City of Manassas Park. Outdated materials, books no longer of interest or in demand, and worn or damaged copies will be removed. Staff will make every effort to transfer unneeded items in usable condition to Library support groups, local community organizations, or a library vendor specializing in discards and donations from libraries that provide revenue in return for surplus materials. Unneeded items transferred to the ownership of a Library support group may be sold to benefit Library programs and services.

#### Adopted 4/14/2020

#### Revised 7/21/2020

#### 2.0 Programming

Programming, an essential service of the Manassas Park City Library, is designed to engage Library users, spotlight materials and services, and provide opportunities for <u>customers-patrons</u> of all ages to share informational, cultural, educational, and recreational experiences. The Library may also participate in cooperative or joint programs with other agencies, organizations, institutions, or individuals as part of its own effort to address information needs and to facilitate information access in the community the Library serves. Professional performers and presenters with specialized or unique expertise may be hired for Library programs.

All Library programs are open to the public. Programs are scheduled at the discretion of Library staff.

Performers and presenters will not be excluded from consideration because of their origin, background, or views, and program topics will not be excluded because of possible controversy.

Library sponsorship of a program does not constitute an endorsement of the content of the program, the organization presenting the program, or the views expressed by presenters or participants.



Suggestions from the public regarding selection, retention, or reconsideration of programs are encouraged and reviewed.

To request a reasonable accommodation for a disability, call the Library Director. Three days' notice is requested.

#### Adopted 4/14/2020

#### 3.0 Fines and Fees

The City of Manassas Park Governing Body shall approve all Manassas Park City Library fees, as referenced in the Schedule of Fees. The Manassas Park City Library will not charge overdue fines; however, fees for lost and damaged items will be charged to the patron. (Addendum E)

#### Adopted 4/14/2020

# 4.0 Library Closings

The Library Advisory Board approves scheduled Library closings for City observed holidays and other operational needs.

The Library Director or designee, working with City of Manassas Park City Manager and Parks and Recreation Director, determines the closing of Library locations due to weather, maintenance, or safety-related concerns.

#### Adopted 4/14/2020

# 5.0 Gifts

Manassas Park City Library welcomes and encourages monetary gifts, bequests, endowment funds, and gifts of property, services or materials from individuals, groups, foundations, or corporations. All gifts will be evaluated for appropriateness in light of the Library's mission and all other existing policies. Gifts shall not be a substitute for adequate local funding, but a way for the community to give back to their Library.

The Library and staff are under no obligation to accept gifts, items, or funds and reserve the right to refuse any gift.

Gifts valued at \$5,000 or less will be reviewed and accepted by the Parks and Recreation Director (or designee) upon the recommendation of the Library Director.

Gifts valued over \$5,000 as well as conditional gifts will be reviewed and accepted by the City Manager after consultation with the Governing Body and upon the recommendation of the Library Director.

Donors who request naming rights must have a sustained connection to the City and receive Governing Body approval.



Gifts of physical items, including books and other material donations, are accepted with the understanding that ownership passes to the Library.

The Library reserves the right to decide use, condition of display, and final disposition of all gift material it receives. Gifts are considered for acceptance on the same basis as materials for purchase. The cost of processing and the availability of shelf space are also factors in determining the acceptance of gifts. The Library may provide a receipt acknowledging the number of donated items, but will not attempt to estimate their value.

The Library may forward items deemed unusable to library support groups or outside agencies/organizations. Gifts will not be returned to the donor.

#### Adopted 4/14/2020

#### 6.0 Volunteers

Manassas Park City Library recognizes volunteers as an invaluable community resource and welcomes their support. Volunteers provide support to staff by performing duties or tasks without wages or benefits. They do not take the place of staff, but provide supplemental or specialized services.

Volunteers are accepted when their skills and abilities match specific needs. The Library does not guarantee that all volunteer applications will be accepted. All interested volunteers must pass a background check performed by the City of Manassas Park.

# Adopted 4/14/2020

#### 7.0 Library Support Groups

Library support groups, including Friends of the Library ("Friends") groups, the Library Advisory Board, and library foundations, fulfill an important fundraising and public advocacy function for public libraries. A Friends group or the Library Advisory Board serves as a support group, rather than as a policy-making body.

These groups may raise money through book sales, sponsorship of special events, or other means. As in any volunteer organization, members are provided with an opportunity to use their time, skills, resources, and contacts in a worthwhile community endeavor, while receiving recognition for their efforts.

#### 7.1 Standards

To use Library facilities, the Library name, or receive Library assistance, any MPCL support group must abide by the standards listed below.

 All Friends groups, advisory boards, and foundations shall conduct their fiscal affairs through appropriately structured non-profit, tax exempt organizations, such as non-stock corporations, and shall maintain their taxexempt status.



- There shall be a signed memorandum of understanding (MOU) between the City Manager and the support group.
- 3. Funds raised by library support groups shall not be a substitute for adequate local funding.
- 4. Funds raised by library support groups shall be maintained in an account separate and distinct from the Library's operating accounts. Such accounts shall be administered by the treasurer of the support group.
- Gifts made to the Library by a Friends group, the Library Advisory Board, or by a library foundation shall conform to Library gift and fiscal policies, and shall not be used to dictate Library policy.

#### Adopted 4/14/2020

# 8.0 Library Card Account

Every resident of Manassas Park is eligible for a free Library card account regardless of age.

Those who own property, own a business, work, or attend school in Manassas Park are also eligible.

Residents of jurisdictions in the Metropolitan Washington Council of Governments (MWCOG) are eligible for free reciprocal accounts. Some online resources as well as Interlibrary Loan (ILL) may not be available to reciprocal borrowers.

Non-Residents are eligible for a library card for an annual fee as outlined in the Fine and Fee Schedule [Addendum E]. Residents of reciprocal areas outlined in Section 8.1 are not required to pay a non-resident fee. Some online resources as well as Interlibrary Loan (ILL) may not be available to non-resident borrowers.

#### 8.1 Reciprocal jurisdictions:

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	Virginia	Maryland
-	City of Alexandria	<ul> <li>Town of Bladensburg</li> </ul>
-	Arlington County	<ul> <li>City of Bowie</li> </ul>
-	City of Fairfax	<ul> <li>City of College Park</li> </ul>
-	Fairfax County	<ul> <li>Charles County</li> </ul>
-	City of Falls Church	<ul> <li>City of Frederick</li> </ul>
-	Loudoun County	<ul> <li>Frederick County</li> </ul>
-	City of Manassas	<ul> <li>City of Gaithersburg</li> </ul>
-	Prince William County	<ul> <li>City of Greenbelt</li> </ul>
		<ul> <li>City of Hyattsville</li> </ul>
		<ul> <li>City of Laurel</li> </ul>
		<ul> <li>Montgomery County</li> </ul>
		<ul> <li>Prince George's County</li> </ul>
		<ul> <li>City of Rockville</li> </ul>
		<ul> <li>City of Takoma Park</li> </ul>

#### **District of Columbia**

District of Columbia

Adopted 4/14/2020



#### Updated 6/1/2021

# 9.0 Library Rules of Conduct

Manassas Park City Library strives to provide a welcoming environment for all Library customerspatrons. The following rules of conduct are meant to ensure that the Library is a safe and enjoyable place. Library staff shall have the right to contact the proper authorities and ask individuals to leave the Library when individuals are in violation of these rules. Violation of Library policies or any unlawful behavior may result in the loss of Library privileges.

The following are prohibited in Library facilities-and-on-all Library properties, grounds, and program spaces:

- 1. Damage, destruction, or theft of Library or personal property.
- 2. Abusive, threatening, or intimidating language.
- 3. Conduct that disturbs or endangers Library customerspatrons, staff, or volunteers.
- 4. Conduct that hinders others from using Library space, equipment, or materials.
- 5. Interference with an employee's performance of his/her duties. Such behavior includes but is not limited to verbal abuse, intimidation, sexual harassment, or harassment on account of race, religion, ethnic background, gender, or sexual orientation.
- 6. Sleeping.
- 7. Selling or solicitation, with the exception of certain Library-sponsored events.
- 8. Smoking, including e-cigarettes, or use of tobacco in any form.
- 9. Open containers of alcoholic beverages.
- 10. Being under the influence of alcohol or illegal substances.
- 11. Consuming food or drink outside of designated areas.
- 12. Leaving bags or personal items unattended.
- 13. Any use of computers or Internet access that interferes with the activities of the Library or its network, or is in violation of federal, state, or local laws, including Virginia Code §18.2-374.1:1 (child pornography), Virginia Code §18.2-372-§18.2-374 (obscene items), Virginia Code §18.2-377 (obscene placards, posters, etc.), and Virginia Code §18.2-391 (materials deemed harmful to juveniles) is prohibited.

The following must be observed at all times:

- Appropriate attire, including but not limited to shoes and a shirt, must be worn at all times.
- Modes of transport (e.g., bicycles, scooters, roller blades, etc.) must be left outside. The Library is not responsible for the loss of such items.

In addition, please be aware:

- The Library is not responsible for personal items that are lost, stolen, or damaged on Library premises.
- With the exception of service animals, animals are not permitted inside Library facilities.
- Library staff reserves the right to contact the appropriate authorities when children are left unattended, do not observe the Rules of Conduct, or are in distress (see Safe Children policy below).



Library staff may ask any <u>customer patron</u> to leave when he/she is in violation of the Rules
of Conduct. Library staff may contact the appropriate authorities if a <u>customer patron</u>
refuses to leave when asked.

Exceptions to these Rules of Conduct may be granted at the discretion of the Library Director or designee.

#### Adopted 4/14/2020

#### 10.0 Safe Children

Manassas Park City Library is dedicated to providing a welcoming environment that encourages children to visit the Library, attend programs, and use Library collections and spaces. Library staff is available to assist and support children in using the Library. However, Library staff cannot provide child care or assume responsibility for children's safety. Parents, guardians, teachers, and caregivers are responsible for the behavior and safety of children on Library premises.

Children nine years of age or younger must be attended and directly supervised at all times by a parent/guardian or caregiver aged 13 or older. Parents/guardians/caregivers are to remain in the immediate vicinity of their children using the Library.

If children nine years of age or younger are left unattended, staff will attempt to reach their parents/guardians. If they cannot be reached, staff will contact the appropriate authorities.

Like all Library users, children are expected to abide by the Library Rules of Conduct (see policy 9). Library staff reserves the right to contact parents/guardians or the appropriate authorities if a child of any age is disruptive or is in distress.

Minors under age 18, left at the Library without transportation at closing time may be referred to the appropriate authorities for his/her/their safety and well-being. Library staff may not transport minors.

#### Adopted 4/14/2020

#### 11.0 Privacy

Manassas Park City Library is committed to protecting the privacy of all information, including <a href="customer-patron">customer-patron</a> requests for service or materials, loan transactions, online sites visited, and resources accessed. Records that link personally identifiable information to borrowed or requested materials or to visited websites are created and maintained only as long as required for the business of libraries. Library staff do not release such information to individuals or to any private or public agency.

Per Virginia Code §2.2-3705.7 (<u>Addendum F</u>), parents and/or legal guardians shall have complete access to the library records of their minor child/children. Library staff may access personal data stored in the Library's computer system only for the purpose of performing their assigned Library duties.



Confidentiality of <u>customer patron</u> records is protected under state law per Virginia Code § 2.2-3705.7 (<u>Addendum F</u>). The Library will comply with all proper judicial processes, such as a government order to produce documents or information, while preserving <u>customer patron</u> confidentiality to the extent allowed by law.

#### Adopted 4/14/2020

#### 12.0 Facilities Use

#### 12.1 Facilities Use

The Manassas Park City Library is to be the community's information center, providing free and equal access to a full variety of library resources and innovative technologies to enhance the quality of life and meet the informational, educational, and cultural interests of the entire community. The following policy, governing the use of Library facilities, reflects this mission.

"Library facilities" refers to <u>designated</u> space in<u>side the library located within Park</u>
<u>Central Plaza</u> and around all <u>Library buildings</u>, including lobbies, meeting rooms,
grounds, parking lots, and common areas.

The Library makes available public facilities, as defined in this policy, on an equitable basis, regardless of the beliefs or affiliations of individuals or groups. Library facility use does not constitute the Library's endorsement of the beliefs, ideas, or policies expressed by organizations or individuals using the space.

In all Library facilities, Library-sponsored programs and activities take precedence over other activities. Use of Library facilities by outside organizations or groups may not interfere with regular Library operations or services.

<u>Library Ff</u>acility users and Library <u>customers-patrons</u> must comply with the Library Rules of Conduct Policy and all applicable laws, including the Code of Virginia and the Code of the City of Manassas Park, Virginia.

The Library Director (or designee) reserves the right to refuse groups the use of Library facilities whenever, in the Library Director's (or designee's) best judgment, the use does not conform to this policy.

Groups/individuals using Library facilities may not approach customers patrons while in Library facilities or on Library grounds. Communication between group representatives and the public is permitted when initiated by the public. No donations may be required or solicited by these groups/individuals.

There is no charge for the use of Library facilities by government, civic, educational, and cultural groups or organizations. The Library Director or designee must give advance permission for any use of Library facilities. Fees for business/for-profit organizations can be found in Addendum E.



The name, address, and phone number of the Library may not be used as the official address of any organization using Library facilities, nor may any non-library group using Library facilities publicize its activities in such a way as to imply Library sponsorship.

The City of Manassas Park and the Library are not liable for damages caused to the user or his or her property while using Library facilities, and City of Manassas Park and the Library will be held harmless from any liability to third parties for injury caused by the group, or any persons or groups, while using Library facilities.

#### 12.2—Lobbies and Common Areas

In order to maintain a welcoming environment and ensure free and unimpeded access to the Library and its services, the use of Library lobbies and common areas will be limited to Library sponsored or partnered programs or events.

The Library Director (or designee) must approve in advance all activities held in common areas. The individuals or group sponsoring the activity must provide the purpose of the activity, as well as the dates and times the activity will take place, when requesting approval.

The individuals or groups sponsoring the activity must be in attendance at all times. Those in attendance may not approach or initiate conversation with any Library customerpatron.

#### 12.2 Study Rooms

<u>Three (3) study rooms are available for community members to use on a first come, first served basis. Limitations on the reservation length and use may be imposed by the Library Director or designee. Study rooms are free of any charge</u>

- 1. Room 100-3: 1 table, 4 chairs
- 2. Room 200-1: 2 tables, 4 chairs
- 3. Room 200-2: 1 table, 2 chairs

#### 12.3 Meeting Rooms

The Library's meeting rooms can be reserved up to 60 days in advance and are available during normal operating hours. Federal, state, county, city or town governments may use the meeting rooms for official government business at other times as authorized by the City Manager. The primary purpose of the meeting rooms is for conducting library programs and services, which will have first priority in scheduling. The secondary purpose of the meeting rooms to provide community meeting spaces.

All groups may use the rooms under the following conditions:

- 1. All meetings and programs must be open to the public.
- 2.—The solicitation of personal information from attendees is prohibited.
- The sale of goods and services, admission fees, and/or solicitation of donations is prohibited.

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- 4. A valid library card is required to reserve any meeting room.
- Cancellations must be reported to the library 48 hours in advance of scheduled reservations. Failure to cancel with sufficient notice two times may lead to cancellation of all remaining reservations.
- 6. Meetings must end 15 minutes prior to Library closing time. Time limits must be adhered to. Meeting preparations and take down must be made within the overall meeting room availability timeframes. The meeting rooms are to be left as they were found.
- Only Library sponsored presenters, library support groups, and local or federal government groups either sponsoring or co-sponsoring a program, may charge an admission fee or sell a product.
- Nonprofit organizations and community groups may use the rooms free of charge. The Library reserves the right to request the organization's 501c3 documentation. For profit groups and businesses must pay a room use fee-(See Schedule of Fees: Addendum E)

#### 12.3.1 Rooms Available for Rent

Manassas Park City Library provides the following rooms:

- 1. Conference room 9 chairs, 2 tables
  - \* Maximum time frame for single use is three hours
  - Groups can reserve the room one time per month in order to provide fair access to the entire community. If the room is not reserved, walkups will be accepted for same day use no matter prior usage within the month.
- 2.—Multipurpose Room 20 chairs, 6 tables
  - Maximum time frame for single use is four hours
  - Groups can reserve the room one time per month in order to provide fair access to the entire community

#### 12.4 Library Grounds

Library grounds, including all space owned/controlled by the Library outside of Library buildings, is public space, and therefore is subject to regulation as part of this Facilities Use Policy.

Smoking and use of tobacco products are prohibited on Library grounds and in all Library buildings.

Users of Library grounds must deposit all waste into waste receptacles, or remove the waste from Library property. Animal waste must be picked up and disposed of in receptacles or offsite.

Signs, emblems, banners, pennants, etc. may not be posted or displayed on Library grounds or Library building exteriors, except by the Library, Library support groups, or City of Manassas Park.



Petition signing is allowed on Library grounds with prior notification to and approval by the Library Director (or designee). All petition activity must be conducted outside Library buildings at a minimum distance of 25 feet from building entrances.

The Library parking lot is reserved for users of Library or park facilities. Use of the Library parking lot for other purposes are prohibited, unless as part of a Library-sponsored program or event.

# 12.512.3 Displays and Exhibits

Display cases and exhibit areas are used for Library-sponsored displays, which inform the public of the wide range of issues, events, and interests within the community.

The posting or distribution of a particular item does not indicate that the Library endorses any organization, cause, or activity.

Handouts and Bulletin Boards for Community Information. Handouts and publications from community groups and individuals may be displayed at the Library if space permits. The Library reserves the right to remove any display or posting. following consultation with the City of Manassas Park City Attorney.

#### <del>12.6</del>12.4 Public Art

Library-sponsored temporary exhibits, curated by staff, provide a venue for local artists to exhibit work.

Any permanent works of art in Library facilities must be approved by the City of Manassas Park.

Handouts and Bulletin Boards for Community Information. Handouts and publications from community groups and individuals may be displayed at the Library if space permits. The Library reserves the right to remove any display or posting following consultation with the City of Manassas Park City Attorney.

#### Adopted 4/14/2020

#### Revised 7/21/2020

### 13.0 Internet and Computer Use

#### 13.1 Summary

As part of its mission to be the community's information center, Manassas Park City Library provides free access to essential digital public services. By doing so, the Library supports the American Library Association's ("ALA") assertion that "[I]ibraries empower users by offering opportunities both for accessing the broadest range of information created by others and for creating and sharing information. Digital resources enhance the ability of libraries to fulfill this responsibility." (Addendum G)

Commented [HR1]: moved to Displays and Exhibits



Essential digital public services provided by the Library include access to computers, the Internet, and basic software. In addition, the Library provides an unsecured wireless network for <u>customers'</u> patron use with their personal devices.

All customers patrons are permitted to use Library computers to access the Internet. In accordance with Virginia Code §42.1-36.1 (Addendum H), Manassas Park City Library employs commercial filtering software and/or parental controls to block the display of illegal material and material that is potentially harmful to children on Library computers and mobile devices. However, no filtering software or control is completely effective. It may inadvertently allow access to content intended to be blocked and, conversely, it may block unobjectionable content. Persons 18 years of age or older may request unfiltered Internet access for bona fide research or other lawful purposes.

Parents or guardians -- not the Library and its staff -- are responsible for the information selected and the sites visited on the Internet by their children and for supervising their children's Internet use on Library-owned computers and devices, as well as on personal devices used in the Library.

This policy supports the ALA's Intellectual Freedom statements, including The Library Bill of Rights (<u>Addendum B</u>), and Access to Digital Information, Services, and Networks (<u>Addendum G</u>).

#### 13.2 Acceptable Use

The following guidelines have been established for acceptable use of Library-owned computers and equipment, as well as personal devices used on Library property:

A. Time limits on the use of computers and equipment, as well as bandwidth limits on wireless access, may be enforced to ensure that all <u>customers-patrons</u> have the opportunity to use Library resources.

B. Any activity which violates Federal, state, or local laws is prohibited on both Library and customer patron devices. Examples of illegal activities include, but are not limited to, fraud (which includes disguising or falsifying sources of electronic mail or other electronic communications with the intent of misleading, defrauding, or harassing others); libeling and slandering other persons; displaying or distributing child pornography: Virginia Code §18.2-374.1:1 (Addendum I) or other obscene materials: Virginia Code §18.2-372 (Addendum J), or materials deemed harmful to juveniles Virginia Code §18.2-390 (Addendum K). The Library must comply with all proper judicial processes.

C. Users may not violate software license agreements or infringe on copyrighted material. United States Copyright Law: U.S. Code, Title 17 (<u>Addendum L</u>) prohibits the unauthorized reproduction or distribution of copyrighted materials, except as permitted by the principle of "fair use". This includes most electronic information sources. Users



may not copy or distribute electronic materials without the explicit permission of the copyright holder. Users are responsible for consequences of copyright infringement.

D. Users may not attempt to, or actually, modify Library hardware, software or any configurations via Library workstations or any wireless network. This includes, but is not limited to, attempting or succeeding to evade or disable the Library's Internet filtering software; the intentional propagation of computer viruses or worms; and "hacking" of any kind. Users may not interfere with the activities of the Library or its network in any way. Users may not attempt to intercept, monitor, disrupt, or impede other user's communications or to access or alter other user's data or software.

Failure to follow this policy or the Library Rules of Conduct may result in suspension of internet or Library privileges.

#### 13.3 User Responsibility

Library computers are <u>utilized</u> in a public area and information viewed on the screen may be visible to <u>customers-patrons</u> of all ages. All users are asked to view content appropriate to a public space and respect the privacy of others. <u>If a patron expresses concern regarding web browsing activity, H</u>ibrary staff may ask users to take action to address the situation <u>if other customers express concern about the nature of your web browsing</u>. Users accept that the Library makes no representation or guarantee that computer or Internet services, including wireless service, will be uninterrupted, errorfree, virus-free, timely, or secure, nor that any Internet content is accurate, reliable, or safe in any manner for download or any other purpose.

Use of the Library's hardware, software, Internet service, wireless network, and electronic information resources is entirely at the risk of the user. Neither the City of Manassas Park nor Manassas Park City Library shall be liable for any damage that may occur to any computer, peripheral equipment, device, or storage media; loss of data or confidential information; unauthorized access to or alteration of data transmission; and/or any other direct, indirect, special, incidental, consequential, or exemplary damages resulting from or arising out of use of the Library's Internet service, equipment, or other devices; wireless network, and/or electronic information resources or inability to use these services; or any other matter relating to these services.

The user agrees to hold the Library harmless from any claims, losses, damages, obligations, or liabilities relating to the use of Library computers, network, or other equipment, or related to the use of information obtained from the Library's electronic information system.

Adopted 4/14/2020



# 14.0 Laptop Checkout

#### 14.1 Laptop Checkout

Manassas Park City Library is pleased to offer laptop checkout service to patrons. Patrons will be able to access the library's wireless network, information resources, library printer, the Internet and other provided software with a library laptop. The laptops must be used in the Library.

This policy is intended to ensure that the laptops are available for fair access for all users.

The library circulates the laptop and power cord if needed; no earphones, external keyboards, external mice, external hard drives, or any other devices will be provided. Patrons may use any personal device that uses a USB connection, including a keyboard, mouse and USB flash drives.

#### 14.2 Usage Rules

- Laptop computers may only be checked out by a patron with a library card. The
  library card must be in good standing with no fines, no outstanding lost library
  materials, and no other blocks on the card. Parents will be required to check out
  laptops for children under the age of 13.
- Laptop computers check out for in-library use only. Laptops connect to the
  Library network through a wireless connection. Laptop computers may not be
  left unattended. Patrons must return the laptops to the Service Desk<u>or the
  kiosk</u> when they are finished or the time for use has expired.
- Patrons must present a current MPCL card; staff will verify identity based on the record for the card (e.g. address/name/DOB).
- The first time a laptop is checked out patrons must read the MPCL Laptop Policy
  and sign a copy of the Laptop Use Agreement Form, which will be kept on file. A
  copy of the policy will be given to the patron upon request. The patron will then
  be listed in the system as Laptop Eligible. Patrons below the age of 18 must have
  a parent or guardian complete the Laptop Policy Form in the presence of Library
  Staff
- Laptops are available on a first come, first served basis for 60 minutes at a time, which can be extended if no one is waiting.
- Patrons are financially responsible for lost or stolen laptops. A lost laptop fee of \$8600 will be accessed when necessary. Repair costs, whether from negligent, reckless, or intentional damage, are the responsibility of the patron.
- No software may be downloaded or installed to the laptop hard drive.
- The Manassas Park City Library is not liable for damages to patron's personal data, removable media or equipment resulting from information copied from the Internet or laptop. Information may not be saved to the laptop hard drive under any circumstances. All information is automatically erased when the



computer is shut down. All computers will be shut down and wiped when they are checked back in.

 The Library Director or designee reserves the right to limit or regulate the use of Library equipment.

# Adopted 7/21/2020 Updated 12/14/2021

#### 15.0 Social Media

#### 15.1 Social Media

Social media provides a valuable and timely way for the Library to disseminate information and promote library-related news, events, projects and services. It also serves to inspire conversation and expand the Library's connection with the community. The Library is a central figure in the community and aims to bring the community together through social media, mirroring the interactions in its physical space.

Social media is defined as any web application, site, or account created and maintained by the Library.

#### 15.2 Usage Rules

The Library welcomes the comments, posts, and messages of the community and recognizes and respects differences in opinion. However, all comments, posts, and messages will be periodically reviewed and the Library reserves the right to, but is not required to, remove any comment, post, or message that it deems inappropriate or off-topic.

The Library is not responsible for or liable for any content posted by any participant in a Library social media forum who is not a member of the Library's staff.

Users should have no expectation of privacy in postings on Library sponsored social media sites; by using such sites, you consent to the Library's right to access, monitor, and read any postings on those sites. Users must understand that social media is permanent, retrievable, and public. Messages can potentially be read by anyone once posted, regardless of status on Friends, Follower, or Subscriber List. The Library recommends that users do not post their personal information or contact information on social media sites.

The Library reserves the right to reproduce comments, posts and messages in other public venues; such reproduction may be edited for space or content while retaining the original intent of the post.

Content containing any of the following will be removed immediately from any Library social media forum:

• Obscene content or hate speech



- · Personal attacks, insults, or threatening language
- Private or personal information, including phone numbers and addresses, or requests for personal information
- · Potentially libelous statements
- Falsification of identity
- · Plagiarized material
- Comments, links, or information unrelated to the purpose of the forum
- Spam or other commercial, political, or religious messages unrelated to the Library or its social media postings
- Solicitation of funds
- Any images, links, or other content that falls into the above categories

The Library reserves the right to ban or block users who have posted in violation of this policy.

In addition, users are expected to abide by the terms and conditions set by third party social media platforms as well as follow appropriate Federal and State Law.

The Library asks that individual user complaints be addressed directly to the Library Administration so they can be addressed quickly and specifically. Social Media is not the mechanism used by the Library to document or address Library user problems and concerns, or influence Library policy, procedures, or programs.

By choosing to comment you agree to these rules.

#### Adopted 7/21/2020

# 16.0 Circulation

# 16.1 Collection Usage Rules

Loan of materials: There is a checkout limit of 30 total items per library card.
 Loanable materials have a maximum of 3 renewals. The loan period for all materials is 3 weeks.

Borrowed items will be renewed automatically three days before the due date, with some exceptions:

- Another user has requested it
- The item reached its maximum number of renewals
- The user's account is blocked due to fines or fees of \$25.00 or more
- The item is an electronic resource, such as an ebook or eaudiobook

Users who have opted to receive email notices will receive a courtesy message three days before the item's due date. This notice will indicate which items were renewed and which items could not be renewed.



- Holds: Any circulating library materials may be placed on hold. When the item requested is available, the patron is notified that the material will be held for 7 days. Patrons may place up to 15 holds per account.
- Suspension or revocation of borrowing privileges: The Library Director may suspend or revoke borrowing privileges when fines are not paid, library material is not returned, or library policies are not followed.
- 4. Equipment malfunctions: The library is not responsible if a patron's equipment malfunctions when playing media borrowed from the library.
- Library Staff: Library staff will check out all materials for personal use through circulation channels in accordance with the policies established for all library patrons.

#### 16.2 Library Card Guidelines

Manassas Park City Library respects its patrons' privacy by keeping gathered information confidential.

- 1. Photo identification and proof of current physical/employment address (such as a utility bill, paystub or other piece of USPS delivered mail) are required.
- 2. Acceptable forms of identification include:
  - Driver's license
  - Federal, state or local government ID card
  - Passport
  - School ID card
  - · U.S. Military card
  - Permanent Resident Card / Alien Registration Receipt Card / Consulate ID
- Patrons must present a current ID to obtain a library card and accounts must be in good standing (i.e. not delinquent) before a card is renewed. Library Cards must be renewed every 3 years.
- 4. Cards for Children:
  - There is no minimum age for obtaining a library card.
  - Parent or legal guardian must present his/her photo identification and proof of current address for cards issued to children under the age of 18.
  - Parents or legal guardians are responsible for items checked out by their minor children.

#### 16.3 Fines and Fees

All cardholders are responsible for materials borrowed on their card. No overdue fines are charged. The Library may impose and collect lost item fees for the infringement of the established rules and regulations and may suspend or revoke the borrowing of any book or other material by a cardholder who has failed or refused to pay any fee or to return any book or other material by the due date set by the Library.



Email reminders, for materials due, are a courtesy of the library. Patrons are obligated to return their materials on time, even in the event reminder notifications are not received. If overdue items have not been returned within seven days of the due date, the patron will receive an email reminder notice. A second courtesy reminder notice will be sent 14 days after the due date. The patron's account will be billed a lost item fee for any material not returned for the overdue material 30 days after the due date and a billing notice will be sent to the patron.

#### 16.4 Regulations

- A library card becomes delinquent when the charges on his/her account reach \$25.00. Borrowing privileges are suspended until the total charges owed are less than \$25.00.
- 2. All library debts are discharged when listed in a patron's bankruptcy.
- A police report (filed within 60 days of items being due) is necessary for the Library to waive related fees and replacement costs on items stolen from the patron or checked out on a lost/stolen library card. Processing fees are nonrefundable.
- 4. Materials that are declared lost, paid for, and then found may be eligible for a refund of the replacement cost fee. Processing fees are non-refundable. To request a refund a patron must complete a Refund Request Form and submit to the Library within 90 days of the initial payment. After review and approval by the Library Director, or designee, the City of Manassas Park will mail a check for the amount requested.

Adopted 7/21/2020 Updated 12/14/2021

# 17.0 Interlibrary Loan

#### 17.1 Interlibrary Loan

The Manassas Park City Library (MPCL) is committed to serving the public by providing materials to meet our patrons' needs. The mission of MPCL is to enrich lives, build community, and foster success by bringing people, information, and ideas together. The Interlibrary Loan (ILL) service offers patrons access to collections beyond what is held in Manassas Park, allowing patrons to request items to be sent to MPCL. ILL services are available to cardholders in good standing who live, work, attend school, own property, or own a business in Manassas Park. ILL is not available to MPCL temporary card holders. Up to ten (10) ILL requests may be pending or checked out at one time.

#### 17.2 Materials Not Available Through Ill

- Newly published materials (materials less than one year old)
- Audio-visual material
- Textbooks
- Books copyrighted or dated prior to 1920



- Entire issues of periodicals
- Rare books or non-book materials
- E-books or e-documents/articles
- Restricted Material

The lending library can dictate the conditions under which it will lend materials. Some of the materials may be **designated** by the lending library as restricted. This means that this material must be used in the Manassas Park City Library and cannot leave the building. MPCL staff will notify the patron that the material is available but restricted to in-library use only.

#### 17.3 Photocopies

Patrons may order photocopies of certain materials not available through ILL, such as magazine articles and reference materials. Photocopying charges may be incurred. Patrons wanting photocopies or loans from fee-charging libraries must submit a check or money order made payable to the lending library (it is not payable to MPCL) before the loan request can be submitted. If the item is not filled by the lending library, the check or money order will be returned to the patron.

#### 17.4 Loan Period

The length of the loan is set by the lending library, not MPCL, and will vary accordingly. The due date is noted on each item. If the item can be checked out and is not picked up by the due date listed on the sticker, it will be returned to the lending library and the patron will be charged the loan fee. If the item is not picked up within 14 days of notification (unless a shorter time is indicated by the lending library) it will be returned to the lending library and the patron will be charged the loan fee.

Renewal of ILL materials is dependent upon the restrictions set by the lending library. Patrons must call the library to request a renewal three working (Monday-Friday) days before the due date included on the lending label. Patrons can also request renewals through the patron ILL interface. Overdue ILL materials cannot be renewed.

The lending library may exercise the option to recall material needed by its local patrons. If the material is recalled before the due date, the patron must, upon notification, return the material immediately.

#### 17.5 Fines and Fees

Any item received via ILL service is subject to the same fees/fines placed on similar items owned by MPCL. In addition, libraries which loan material to MPCL may place additional fines/fees on loaned items.

The patron is responsible for any damage to and/or loss of the material which results after he/she has picked up the Interlibrary Loan requested material. Patrons will not be billed for item(s) noted as damaged prior to their checking out the item(s).



Each successful Interlibrary Loan request will incur a lending fee of \$5.00, plus any fees charged by the lending institution to be paid at time of check out of the item(s).

#### Adopted 10/20/2020

#### 18.0 Security Footage

#### 18.1 Security Footage

The Manassas Park City Library (MPCL) is committed to serving the public by providing a safe place for all patrons and staff members. All video surveillance recordings from library equipment are library records as defined in the <a href="Code of Virginia \section 2.2-3705.7.03">Code of Virginia \section 2.2-3705.7.03</a> (Virginia Freedom of Information Act).

#### 18.2 Camera Placement & Monitoring

Video surveillance cameras are placed in locations meant to provide maximum security, including building interiors and exteriors. In no event shall cameras be located in areas where patrons and/or staff have a reasonable expectation of privacy such as restrooms, staff break rooms, or offices. Security cameras will be placed so as to avoid recording legible computer screens, table tops, or other locations that would identify the reading or information-gathering practices of individuals. Audio surveillance is not permitted under this policy.

Video surveillance footage is not continuously monitored. Library patrons and staff should take appropriate precautions for their safety and for the security of their personal property. MPCL is not responsible for personal injury or loss of property.

Video footage will be retained for a flexible period determined by the storage capacity of the equipment, typically no longer than 45 days. As new footage is recorded, the oldest footage will automatically be deleted. Video footage will not be retained for an extended period or archived unless it is needed to document possible criminal activity or violations of Library Policy.

#### 18.3 Access

Access to security camera footage in pursuit of documented incidents of injury, criminal activity or violation of the Library's Code of Conduct is limited to Library Authorized Staff (the Library Director, Office Manager, and other designated supervisory staff), and Other City personnel, including law enforcement staff, the City Manager and his staff and the City Attorney.

Library records, including video surveillance records, shall not be made available to any agency of state, federal, or local government or any individual except pursuant to such process, order, or subpoena as may be authorized under the authority of, and pursuant to federal, state, or local law relating to civil, criminal, or administrative discovery procedures or legislative investigative power. Upon receipt of any inquiry, process, order, or subpoena seeking library records, the matter will be turned over to the Library Director. The Director and the City Attorney will determine if such inquiry, process,



order, or subpoena is in proper legal form. Only the City Manager or designee and the Library Director or designee will be authorized to release images to law enforcement-

Nothing in this policy shall prevent authorized library personnel from using video surveillance records in the administration of their regular duties.

Adopted 10/20/2020



#### 19.0 Addendums

#### 19.1 ADDENDUM A – PUBLIC SUGGESTIONS

Suggestions from the public can be sent via the free Suggest a Title service:

https://manassasparkcitylibrary.org/purchase-suggestion/

#### Adopted 4/14/2020

#### 19.2 ADDENDUM B- ALA BILL OF RIGHTS

American Library Association (ALA) Library Bill of Rights: http://www.ala.org/advocacy/intfreedom/librarybill

#### 19.2.1 Library Bill of Rights

The American Library Association affirms that all libraries are forums for information and ideas, and that the following basic policies should guide their services.

- Books and other library resources should be provided for the interest, information, and enlightenment of all people of the community the library serves. Materials should not be excluded because of the origin, background, or views of those contributing to their creation.
- Libraries should provide materials and information presenting all points of view on current and historical issues. Materials should not be proscribed or removed because of partisan or doctrinal disapproval.
- Libraries should challenge censorship in the fulfillment of their responsibility to provide information and enlightenment.
- Libraries should cooperate with all persons and groups concerned with resisting abridgment of free expression and free access to ideas.
- A person's right to use a library should not be denied or abridged because of origin, age, background, or views.
- 6. Libraries which make exhibit spaces and meeting rooms available to the public they serve should make such facilities available on an equitable basis, regardless of the beliefs or affiliations of individuals or groups requesting their use.

#### Adopted 4/14/2020

[June 19, 1939, by the ALA Council; amended October 14, 1944; June 18, 1948; February 2, 1961; June 27, 1967; January 23, 1980; inclusion of "age" reaffirmed January 23, 1996.]

#### 19.3 ADDENDUM C- ALA FREEDOM TO READ STATEMENT

American Library Association (ALA) Freedom to Read Statement: http://www.ala.org/advocacy/intfreedom/statementspols/freedomreadstatement



#### 19.3.1 The Freedom to Read Statement

The freedom to read is essential to our democracy. It is continuously under attack. Private groups and public authorities in various parts of the country are working to remove or limit access to reading materials, to censor content in schools, to label "controversial" views, to distribute lists of "objectionable" books or authors, and to purge libraries. These actions apparently rise from a view that our national tradition of free expression is no longer valid; that censorship and suppression are needed to counter threats to safety or national security, as well as to avoid the subversion of politics and the corruption of morals. We, as individuals devoted to reading and as librarians and publishers responsible for disseminating ideas, wish to assert the public interest in the preservation of the freedom to read.

Most attempts at suppression rest on a denial of the fundamental premise of democracy: that the ordinary individual, by exercising critical judgment, will select the good and reject the bad. We trust Americans to recognize propaganda and misinformation, and to make their own decisions about what they read and believe. We do not believe they are prepared to sacrifice their heritage of a free press in order to be "protected" against what others think may be bad for them. We believe they still favor free enterprise in ideas and expression.

These efforts at suppression are related to a larger pattern of pressures being brought against education, the press, art and images, films, broadcast media, and the Internet. The problem is not only one of actual censorship. The shadow of fear cast by these pressures leads, we suspect, to an even larger voluntary curtailment of expression by those who seek to avoid controversy or unwelcome scrutiny by government officials.

Such pressure toward conformity is perhaps natural to a time of accelerated change. And yet suppression is never more dangerous than in such a time of social tension. Freedom has given the United States the elasticity to endure strain. Freedom keeps open the path of novel and creative solutions, and enables change to come by choice. Every silencing of a heresy, every enforcement of an orthodoxy, diminishes the toughness and resilience of our society and leaves it the less able to deal with controversy and difference.

Now as always in our history, reading is among our greatest freedoms. The freedom to read and write is almost the only means for making generally available ideas or manners of expression that can initially command only a small audience. The written word is the natural medium for the new idea and the untried voice from which come the original contributions to social growth. It is essential to the extended discussion that serious thought requires, and to the accumulation of knowledge and ideas into organized collections.



We believe that free communication is essential to the preservation of a free society and a creative culture. We believe that these pressures toward conformity present the danger of limiting the range and variety of inquiry and expression on which our democracy and our culture depend. We believe that every American community must jealously guard the freedom to publish and to circulate, in order to preserve its own freedom to read. We believe that publishers and librarians have a profound responsibility to give validity to that freedom to read by making it possible for the readers to choose freely from a variety of offerings.

The freedom to read is guaranteed by the Constitution. Those with faith in free people will stand firm on these constitutional guarantees of essential rights and will exercise the responsibilities that accompany these rights.

#### We therefore affirm these propositions:

- It is in the public interest for publishers and librarians to make available the widest diversity of views and expressions, including those that are unorthodox, unpopular, or considered dangerous by the majority.
  - Creative thought is by definition new, and what is new is different. The bearer of every new thought is a rebel until that idea is refined and tested. Totalitarian systems attempt to maintain themselves in power by the ruthless suppression of any concept that challenges the established orthodoxy. The power of a democratic system to adapt to change is vastly strengthened by the freedom of its citizens to choose widely from among conflicting opinions offered freely to them. To stifle every nonconformist idea at birth would mark the end of the democratic process.
  - Furthermore, only through the constant activity of weighing and selecting can the democratic mind attain the strength demanded by times like these. We need to know not only what we believe but why we believe it.
- 2. Publishers, librarians, and booksellers do not need to endorse every idea or presentation they make available. It would conflict with the public interest for them to establish their own political, moral, or aesthetic views as a standard for determining what should be published or circulated.
  - Publishers and librarians serve the educational process by helping to make available knowledge and ideas required for the growth of the mind and the increase of learning. They do not foster education by imposing as mentors the patterns of their own thought. The people should have the freedom to read and consider a broader range of ideas than those that may be held by any single librarian or publisher or government or church. It is wrong that what one can read should be confined to what another thinks proper.



- 3. It is contrary to the public interest for publishers or librarians to bar access to writings on the basis of the personal history or political affiliations of the author. No art or literature can flourish if it is to be measured by the political views or private lives of its creators. No society of free people can flourish that draws up lists of writers to whom it will not listen, whatever they may have to say.
- 4. There is no place in our society for efforts to coerce the taste of others, to confine adults to the reading matter deemed suitable for adolescents, or to inhibit the efforts of writers to achieve artistic expression. To some, much of modern expression is shocking. But is not much of life itself shocking? We cut off literature at the source if we prevent writers from dealing with the stuff of life. Parents and teachers have a responsibility to prepare the young to meet the diversity of experiences in life to which they will be exposed, as they have a responsibility to help them learn to think critically for themselves. These are affirmative responsibilities, not to be discharged simply by preventing them from reading works for which they are not yet prepared. In these matters' values differ, and values cannot be legislated; nor can machinery be devised that will suit the demands of one group without limiting the freedom of others.
- 5. It is not in the public interest to force a reader to accept the prejudgment of a label characterizing any expression or its author as subversive or dangerous.
  - The ideal of labeling presupposes the existence of individuals or groups with wisdom to determine by authority what is good or bad for others. It presupposes that individuals must be directed in making up their minds about the ideas they examine. But Americans do not need others to do their thinking for them.
- 6. It is the responsibility of publishers and librarians, as guardians of the people's freedom to read, to contest encroachments upon that freedom by individuals or groups seeking to impose their own standards or tastes upon the community at large; and by the government whenever it seeks to reduce or deny public access to public information.

It is inevitable in the give and take of the democratic process that the political, the moral, or the aesthetic concepts of an individual or group will occasionally collide with those of another individual or group. In a free society individual are free to determine for themselves what they wish to read, and each group is free to determine what it will recommend to its freely associated members. But no group has the right to take the law into its own hands, and to impose its own concept of politics or morality upon other members of a democratic society. Freedom is no freedom if it is accorded only to the accepted and the inoffensive. Further, democratic societies are more safe, free, and creative when the free flow of public



information is not restricted by governmental prerogative or selfcensorship.

7. It is the responsibility of publishers and librarians to give full meaning to the freedom to read by providing books that enrich the quality and diversity of thought and expression. By the exercise of this affirmative responsibility, they can demonstrate that the answer to a "bad" book is a good one, the answer to a "bad" idea is a good one.

The freedom to read is of little consequence when the reader cannot obtain matter fit for that reader's purpose. What is needed is not only the absence of restraint, but the positive provision of opportunity for the people to read the best that has been thought and said. Books are the major channel by which the intellectual inheritance is handed down, and the principal means of its testing and growth. The defense of the freedom to read requires of all publishers and librarians the utmost of their faculties, and deserves of all Americans the fullest of their support. We state these propositions neither lightly nor as easy generalizations. We here stake out a lofty claim for the value of the written word. We do so because we believe that it is possessed of enormous variety and usefulness, worthy of cherishing and keeping free. We realize that the application of these propositions may mean the dissemination of ideas and manners of expression that are repugnant to many persons.

We do not state these propositions in the comfortable belief that what people read is unimportant. We believe rather that what people read is deeply important; that ideas can be dangerous; but that the suppression of ideas is fatal to a democratic society. Freedom itself is a dangerous way of life, but it is ours.

This statement was originally issued in May of 1953 by the Westchester Conference of the American Library Association and the American Book Publishers Council, which in 1970 consolidated with the American Educational Publishers Institute to become the Association of American Publishers.

## Adopted 4/14/2020

[June 25, 1953, by the ALA Council and the AAP Freedom to Read Committee; amended January 28, 1972; January 16, 1991; July 12, 2000; June 30, 2004.]

# 19.4 ADDENDUM D- ALA FREE ACCESS TO MINORS STATEMENT American Library Association (ALA) Free Access to Minors Statement:

http://www.ala.org/Template.cfm?Section=interpretations&Template=/ContentManagement/ContentDisplay.cfm&ContentID=8639



# 19.4.1 Free Access to Libraries for Minors An Interpretation of the Library Bill of Rights

Library policies and procedures that effectively deny minors equal and equitable access to all library resources available to other users violate the Library Bill of Rights. The American Library Association opposes all attempts to restrict access to library services, materials, and facilities based on the age of library users.

Article V of the Library Bill of Rights states, "A person's right to use a library should not be denied or abridged because of origin, age, background, or views." The "right to use a library" includes free access to, and unrestricted use of, all the services, materials, and facilities the library has to offer. Every restriction on access to, and use of, library resources, based solely on the chronological age, educational level, literacy skills, or legal emancipation of users violate Article V.

Libraries are charged with the mission of developing resources to meet the diverse information needs and interests of the communities they serve. Services, materials, and facilities that fulfill the needs and interests of library users at different stages in their personal development are a necessary part of library resources. The needs and interests of each library user, and resources appropriate to meet those needs and interests, must be determined on an individual basis. Librarians cannot predict what resources will best fulfill the needs and interests of any individual user based on a single criterion such as chronological age, educational level, literacy skills, or legal emancipation.

Libraries should not limit the selection and development of library resources simply because minors will have access to them. Institutional self-censorship diminishes the credibility of the library in the community, and restricts access for all library users.

Children and young adults unquestionably possess First Amendment rights, including the right to receive information in the library. Constitutionally protected speech cannot be suppressed solely to protect children or young adults from ideas or images a legislative body believes to be unsuitable for them.1 Librarians and library governing bodies should not resort to age restrictions in an effort to avoid actual or anticipated objections, because only a court of law can determine whether material is not constitutionally protected.

The mission, goals, and objectives of libraries cannot authorize librarians or library governing bodies to assume, abrogate, or overrule the rights and responsibilities of parents. As "Libraries: An American Value" states, "We affirm the responsibility and the right of all parents and guardians to guide their own children's use of the library and its resources and services." Librarians and governing bodies should maintain that parents—and only parents—have the right and the responsibility to restrict the access of their children—and only their children—to library resources.



Parents who do not want their children to have access to certain library services, materials, or facilities should so advise their children. Librarians and library governing bodies cannot assume the role of parents or the functions of parental authority in the private relationship between parent and child.

Lack of access to information can be harmful to minors. Librarians and library governing bodies have a public and professional obligation to ensure that all members of the community they serve have free, equal, and equitable access to the entire range of library resources regardless of content, approach, format, or amount of detail. This principle of library service applies equally to all users, minors as well as adults. Librarians and library governing bodies must uphold this principle in order to provide adequate and effective service to minors.

1 See Erznoznik v. City of Jacksonville, 422 U.S. 205 (1975) "Speech that is neither obscene as to youths nor subject to some other legitimate proscription cannot be suppressed solely to protect the young from ideas or images that a legislative body thinks unsuitable [422 U.S. 205, 214] for them. In most circumstances, the values protected by the First Amendment are no less applicable when government seeks to control the flow of information to minors. See Tinker v. Des Moines School Dist., supra. Cf. West Virginia Bd. of Ed. v. Barnette, 319 U.S. 624 (1943)."

#### Adopted 4/14/2020

[June 30, 1972, by the ALA Council; amended July 1, 1981; July 3, 1991, June 30, 2004.]
[ISBN 8389-7549-6]

## 19.5 ADDENDUM E - FEES

#### **Fines and Fees**

- 19.5.1 Overdue Fines
  - \$25.00+ blocks patron account from checking out further materials
- 19.5.2 Lost / Damaged Items:
  - Catalog list price per item + \$10 processing fee
- 19.5.3 Laptop Replacement
  - \$<u>8</u>600
- 19.5.4 Printing
  - \$0.15 per page for black and white
  - \$0.50 per page for color
- 19.5.5 Interlibrary Loans
  - \$5.00 per transaction, plus any fees charged by the lending institution



#### 19.5.6 Meeting Room Business/For-Profit Organizations only

- Conference Room \$15 per hour, maximum use of 3 hours
- Multipurpose Room \$25 per hour, maximum use of 4 hours

### 19.5.719.5.6 Non-Resident Card

• \$38.00 annual fee

### Last Updated 6/01/2021

### 19.6 ADDENDUM F- VIRGINIA CODE § 2.2-3705.7

Virginia Code § 2.2-3705.7:

http://law.lis.virginia.gov/vacode/title2.2/chapter37/section2.2-3705.7/

§ 2.2 3705.7. Exclusions to application of chapter; records of specific public bodies and certain other limited exclusions.

The following information contained in a public record is excluded from the mandatory disclosure provisions of this chapter but may be disclosed by the custodian in his discretion, except where such disclosure is prohibited by law. Redaction of information excluded under this section from a public record shall be conducted in accordance with § 2.2-3704.01.

- 1. State income, business, and estate tax returns, personal property tax returns, and confidential records held pursuant to §58.1-3.
- 2. Working papers and correspondence of the Office of the Governor; the Lieutenant Governor; the Attorney General; the members of the General Assembly, the Division of Legislative Services, or the Clerks of the House of Delegates and the Senate of Virginia; the mayor or chief executive officer of any political subdivision of the Commonwealth; or the president or other chief executive officer of any public institution of higher education in Virginia. However, no information that is otherwise open to inspection under this chapter shall be deemed excluded by virtue of the fact that it has been attached to or incorporated within any working paper or correspondence. Nothing in this subdivision shall be construed to authorize the withholding of any resumes or applications submitted by persons who are appointed by the Governor pursuant to § 2.2-106 or 2.2-107.

## As used in this subdivision:

- "Members of the General Assembly" means each member of the Senate
  of Virginia and the House of Delegates and their legislative aides when
  working on behalf of such member.
- 2. "Office of the Governor" means the Governor; his chief of staff, counsel, director of policy, Cabinet Secretaries, and Assistant to the Governor for Intergovernmental Affairs and those individuals to whom the Governor has delegated his authority pursuant to § 2.2-104.



- 3. "Working papers" means those records prepared by or for an abovenamed public official for his personal or deliberative use.
- Information contained in library records that can be used to identify both (i) any
  library patron who has borrowed material from a library and (ii) the material
  such patron borrowed.
- 4. Contract cost estimates prepared for the confidential use of the Department of Transportation in awarding contracts for construction or the purchase of goods or services, and records and automated systems prepared for the Department's Bid Analysis and Monitoring Program.
- 5. Lists of registered owners of bonds issued by a political subdivision of the Commonwealth, whether the lists are maintained by the political subdivision itself or by a single fiduciary designated by the political subdivision.
- 6. Information furnished by a member of the General Assembly to a meeting of a standing committee, special committee, or subcommittee of his house established solely for the purpose of reviewing members' annual disclosure statements and supporting materials filed under § 30-110 or of formulating advisory opinions to members on standards of conduct, or both.
- 7. Customer account information of a public utility affiliated with a political subdivision of the Commonwealth, including the customer's name and service address, but excluding the amount of utility service provided and the amount of money paid for such utility service.
- 8. Personal information, as defined in § 2.2 3801, (i) filed with the Virginia Housing Development Authority concerning individuals who have applied for or received loans or other housing assistance or who have applied for occupancy of or have occupied housing financed, owned or otherwise assisted by the Virginia Housing Development Authority; (ii) concerning persons participating in or persons on the waiting list for federally funded rent assistance programs; (iii) filed with any local redevelopment and housing authority created pursuant to § 36-4 concerning persons participating in or persons on the waiting list for housing assistance programs funded by local governments or by any such authority; or (iv) filed with any local redevelopment and housing authority created pursuant to § 36-4 or any other local government agency concerning persons who have applied for occupancy or who have occupied affordable dwelling units established pursuant to § 15.2-2304 or 15.2-2305. However, access to one's own information shall not be denied.
- 9. Information regarding the siting of hazardous waste facilities, except as provided in § 10.1-1441, if disclosure of such information would have a detrimental effect upon the negotiating position of a governing body or on the establishment of the terms, conditions, and provisions of the siting agreement.
- 10. Information on the site-specific location of rare, threatened, endangered, or otherwise imperiled plant and animal species, natural communities, caves, and significant historic and archaeological sites if, in the opinion of the public body that has the responsibility for such information, disclosure of the information



- would jeopardize the continued existence or the integrity of the resource. This exclusion shall not apply to requests from the owner of the land upon which the resource is located.
- 11. Memoranda, graphics, video or audio tapes, production models, data, and information of a proprietary nature produced by or for or collected by or for the Virginia Lottery relating to matters of a specific lottery game design, development, production, operation, ticket price, prize structure, manner of selecting the winning ticket, manner of payment of prizes to holders of winning tickets, frequency of drawings or selections of winning tickets, odds of winning, advertising, or marketing, where such information not been publicly released, published, copyrighted, or patented. Whether released, published, or copyrighted, all game related information shall be subject to public disclosure under this chapter upon the first day of sales for the specific lottery game to which it pertains.
- 12.-(Effective until October 1, 2016) Information held by the Virginia Retirement System, acting pursuant to § 51.1-124.30, or a local retirement system, acting pursuant to § 51.1-803, or the Rector and Visitors of the University of Virginia, acting pursuant to § 23-76.1, or the Virginia College Savings Plan, acting pursuant to § 23-38.77, relating to the acquisition, holding, or disposition of a security or other ownership interest in an entity, where such security or ownership interest is not traded on a governmentally regulated securities exchange, if disclosure of such information would (i) reveal confidential analyses prepared for the Rector and Visitors of the University of Virginia, prepared by the retirement system or the Virginia College Savings Plan, or provided to the retirement system or the Virginia College Savings Plan under a promise of confidentiality of the future value of such ownership interest or the future financial performance of the entity and (ii) have an adverse effect on the value of the investment to be acquired, held, or disposed of by the retirement system, the Rector and Visitors of the University of Virginia, or the Virginia College Savings Plan. Nothing in this subdivision shall be construed to authorize the withholding of information relating to the identity of any investment held, the amount invested, or the present value of such investment.
- 13. Names and addresses of subscribers to Virginia Wildlife magazine, published by the Department of Game and Inland Fisheries, provided the individual subscriber has requested in writing that the Department not release such information.
- 14. Financial, medical, rehabilitative, and other personal information concerning applicants for or recipients of loan funds submitted to or maintained by the Assistive Technology Loan Fund Authority under Chapter 11 (§ 51.5-53 et seq.) of Title 51.5.
- 15. Information held by the Virginia Commonwealth University Health System
  Authority pertaining to any of the following: an individual's qualifications for or
  continued membership on its medical or teaching staffs; proprietary



information gathered by or in the possession of the Authority from third parties pursuant to a promise of confidentiality; contract cost estimates prepared for confidential use in awarding contracts for construction or the purchase of goods or services; information of a proprietary nature produced or collected by or for the Authority or members of its medical or teaching staffs; financial statements not publicly available that may be filed with the Authority from third parties; the identity, accounts, or account status of any customer of the Authority; consulting or other reports paid for by the Authority to assist the Authority in connection with its strategic planning and goals; the determination of marketing and operational strategies where disclosure of such strategies would be harmful to the competitive position of the Authority; and information of a proprietary nature produced or collected by or for employees of the Authority, other than the Authority's financial or administrative records, in the conduct of or as a result of study or research on medical, scientific, technical, or scholarly issues, whether sponsored by the Authority alone or in conjunction with a governmental body or a private concern, when such information has not been publicly released, published, copyrighted, or patented. This exclusion shall also apply when such information is in the possession of Virginia Commonwealth University.

- 16. Information held by the Department of Environmental Quality, the State Water Control Board, the State Air Pollution Control Board, or the Virginia Waste Management Board relating to (i) active federal environmental enforcement actions that are considered confidential under federal law and (ii) enforcement strategies, including proposed sanctions for enforcement actions. Upon request, such information shall be disclosed after a proposed sanction resulting from the investigation has been proposed to the director of the agency. This subdivision shall not be construed to authorize the withholding of information related to inspection reports, notices of violation, and documents detailing the nature of any environmental contamination that may have occurred or similar documents.
- 17. Information related to the operation of toll facilities that identifies an individual, vehicle, or travel itinerary, including vehicle identification data or vehicle enforcement system information; video or photographic images; Social Security or other identification numbers appearing on driver's licenses; credit card or bank account data; home addresses; phone numbers; or records of the date or time of toll facility use.
- 18. Information held by the Virginia Lottery pertaining to (i) the social security number, tax identification number, state sales tax number, home address and telephone number, personal and lottery banking account and transit numbers of a retailer, and financial information regarding the nonlottery operations of specific retail locations and (ii) individual lottery winners, except that a winner's name, hometown, and amount won shall be disclosed.



- 19. Information held by the Board for Branch Pilots relating to the chemical or drug testing of a person regulated by the Board, where such person has tested negative or has not been the subject of a disciplinary action by the Board for a positive test result.
- 20.-Information pertaining to the planning, scheduling, and performance of examinations of holder records pursuant to the Uniform Disposition of Unclaimed Property Act (§ 55-210.1 et seq.) prepared by or for the State Treasurer or his agents or employees or persons employed to perform an audit or examination of holder records.
- 21. Information held by the Virginia Department of Emergency Management or a local governing body relating to citizen emergency response teams established pursuant to an ordinance of a local governing body that reveal the name, address, including e-mail address, telephone or pager numbers, or operating schedule of an individual participant in the program.
- 22. Information held by state or local park and recreation departments and local and regional park authorities concerning identifiable individuals under the age of 18 years. However, nothing in this subdivision shall operate to authorize the withholding of information defined as directory information under regulations implementing the Family Educational Rights and
  - Privacy Act, 20 U.S.C. § 1232g, unless the public body has undertaken the parental notification and opt-out requirements provided by such regulations. Access shall not be denied to the parent, including a noncustodial parent, or guardian of such person, unless the parent's parental rights have been terminated or a court of competent jurisdiction has restricted or denied such access. For such information of persons who are emancipated, the right of access may be asserted by the subject thereof. Any parent or emancipated person who is the subject of the information may waive, in writing, the protections afforded by this subdivision. If the protections are so waived, the public body shall open such information for inspection and copying.
- 23.-Information submitted for inclusion in the Statewide Alert Network administered by the Department of Emergency Management that reveal names, physical addresses, email addresses, computer or internet protocol information, telephone numbers, pager numbers, other wireless or portable communications device information, or operating schedules of individuals or agencies, where the release of such information would compromise the security of the Statewide Alert Network or individuals participating in the Statewide Alert Network.
- 24. Information held by the Judicial Inquiry and Review Commission made confidential by § 17.1 913.
- 25. (Effective until October 1, 2016) Information held by the Virginia Retirement System acting pursuant to § 51.1-124.30, a local retirement system acting pursuant to § 51.1-803 (hereinafter collectively referred to as the retirement



system), or the Virginia College Savings Plan, acting pursuant to § 23–38.77 relating to:

- a. Internal deliberations of or decisions by the retirement system or the Virginia College Savings Plan on the pursuit of particular investment strategies, or the selection or termination of investment managers, prior to the execution of such investment strategies or the selection or termination of such managers, if disclosure of such information would have an adverse impact on the financial interest of the retirement system or the Virginia College Savings Plan; and
- b. Trade secrets, as defined in the Uniform Trade Secrets Act (§ 59.1-336 et seq.), provided by a private entity to the retirement system or the Virginia College Savings Plan if disclosure of such records would have an adverse impact on the financial interest of the retirement system or the Virginia College Savings Plan. For the records specified in subdivision b to be excluded from the provisions of this chapter, the entity shall make a written request to the retirement system or the Virginia College Savings Plan:
  - Invoking such exclusion prior to or upon submission of the data or other materials for which protection from disclosure is sought:
  - Identifying with specificity the data or other materials for which protection is sought; and
  - 3. Stating the reasons why protection is necessary.

The retirement system or the Virginia College Savings Plan shall determine whether the requested exclusion from disclosure meets the requirements set forth in subdivision b. Nothing in this subdivision shall be construed to authorize the withholding of the identity or amount of any investment held or the present value and performance of all asset classes and subclasses.

- 26. Information held by the Department of Corrections made confidential by § 53.1-233.
- 27. Information maintained by the Department of the Treasury or participants in the Local Government Investment Pool (§ 2.2-600 et seq.) and required to be provided by such participants to the Department to establish accounts in accordance with §2.2-4602.
- 28. Personal information, as defined in § 2.2-3801, contained in the Veterans Care
  Center Resident Trust Funds concerning residents or patients of the Department
  of Veterans Services Care Centers, except that access shall not be denied to the
  person who is the subject of the information.



- 29. Information maintained in connection with fundraising activities by the Veterans Services Foundation pursuant to § 2.2-2716 that reveal the address, electronic mail address, facsimile or telephone number, social security number or other identification number appearing on a driver's license, or credit card or bank account data of identifiable donors, except that access shall not be denied to the person who is the subject of the information. Nothing in this subdivision, however, shall be construed to authorize the withholding of information relating to the amount, date, purpose, and terms of the pledge or donation or the identity of the donor, unless the donor has requested anonymity in connection with or as a condition of making a pledge or donation. The exclusion provided by this subdivision shall not apply to protect from disclosure (i) the identities of sponsors providing grants to or contracting with the foundation for the performance of services or other work or (ii) the terms and conditions of such grants or contracts.
- 30. Names, physical addresses, telephone numbers, and email addresses contained in correspondence between an individual and a member of the governing body, school board, or other public body of the locality in which the individual is a resident, unless the correspondence relates to the transaction of public business. However, no information that is otherwise open to inspection under this chapter shall be deemed exempt by virtue of the fact that it has been attached to or incorporated within any such correspondence.
- 31. Information prepared for and utilized by the Commonwealth's Attorneys'
  Services Council in the training of state prosecutors or law-enforcement
  personnel, where such information is not otherwise available to the public and
  the disclosure of such information would reveal confidential strategies,
  methods, or procedures to be employed in law-enforcement activities or
  materials created for the investigation and prosecution of a criminal case.
- 32. Information provided to the Department of Aviation by other entities of the Commonwealth in connection with the operation of aircraft where the information would not be subject to disclosure by the entity providing the information. The entity providing the information to the Department of Aviation shall identify the specific information to be protected and the applicable provision of this chapter that excludes the information from mandatory disclosure.
- 33. Information created or maintained by or on the behalf of the judicial performance evaluation program related to an evaluation of any individual justice or judge made confidential by § 17.1-100.
- 34.- (Effective July 1, 2018) Information held by the Virginia Alcoholic Beverage
  Control Authority that contains (i) information of a proprietary nature gathered
  by or in the possession of the Authority from a private entity pursuant to a
  promise of confidentiality; (ii) trade secrets, as defined in the Uniform Trade
  Secrets Act (§ 59.1-336 et seq.), of any private entity; (iii) financial information
  of a private entity, including balance sheets and financial statements, that are



not generally available to the public through regulatory disclosure or otherwise; (iv) contract cost estimates prepared for the (a) confidential use in awarding contracts for construction or (b) purchase of goods or services; or (v) the determination of marketing and operational strategies where disclosure of such strategies would be harmful to the competitive position of the Authority. In order for the information identified in clauses (i), (ii), or (iii) to be excluded from the provisions of this chapter, the private entity shall make a written request to the Authority:

- e.—a. Invoking such exclusion upon submission of the data or other materials for which protection from disclosure is sought;
- d.—b. Identifying with specificity the data or other materials for which protection is sought; and
- e. c. Stating the reasons why protection is necessary.

The Authority shall determine whether the requested exclusion from disclosure is necessary to protect such information of the private entity. The Authority shall make a written determination of the nature and scope of the protection to be afforded by it under this subdivision.

35.-35. Information reflecting the substance of meetings in which individual sexual assault cases are discussed by any sexual assault team established pursuant to § 15.2-1627.4. The findings of the team may be disclosed or published in statistical or other aggregated form that does not disclose the identity of specific individuals.

1999, cc. 485, 518, 703, 726, 793, 849, 852, 867, 868, 881, § 2.1 342.01; 2000, cc. 66, 237, 382, 400, 430, 583, 589, 592, 594,618, 632, 657, 720, 932, 933, 947, 1006, 1064; 2001, cc. 288, 518, 844, § 2.2 3705; 2002, cc. 87, 155, 242, 393, 478, 481, 499, 522, 571, 572, 633, 655, 715, 798, 830; 2003, cc. 274, 307, 327, 332, 358, 704, 801, 884, 891, 893, 897, 968; 2004, cc. 426, 690,832; 2005, cc. 165, 508; 2007, cc. 406, 652, 660, 737, 739; 2008, cc. 16, 739; 2009, cc. 223, 827, 845; 2010, c. 300; 2011, cc. 827,867; 2012, c. 726; 2013, cc. 199, 481, 554, 574; 2014, cc. 225, 808; 2015, cc. 38, 137, 549, 730; 2016, cc. 550, 620, 716, 729.

The chapters of the acts of assembly referenced in the historical citation at the end of this section may not constitute a comprehensive list of such chapters and may exclude chapters whose provisions have expired.

## Adopted 4/14/2020

# 19.7 ADDENDUM G- ALA ACCESS TO DIGITAL INFORMATION, SERVICES, AND NETWORKS

American Library Association (ALA) Access to Digital Information, Services, and Networks.

http://www.ala.org/advocacy/intfreedom/librarybill/interpretations/accessdigital



### An Interpretation of the LIBRARY BILL OF RIGHTS

#### 19.7.1 Introduction

Freedom of expression is an inalienable human right and the foundation for selfgovernment. Freedom of expression encompasses the freedom of speech and the corollary right to receive information.1 Libraries and librarians protect and promote these rights regardless of the format or technology employed to create and disseminate information.

The American Library Association expresses the fundamental principles of librarianship in its Code of Ethics as well as in the Library Bill of Rights and its Interpretations. These principles guide librarians and library governing bodies in addressing issues of intellectual freedom that arise when the library provides access to digital information, services, and networks.

Libraries empower users by offering opportunities both for accessing the broadest range of information created by others and for creating and sharing information. Digital resources enhance the ability of libraries to fulfill this responsibility. Libraries should regularly review issues arising from digital creation, distribution, retrieval, and archiving of information in the context of constitutional principles and ALA policies so that fundamental and traditional tenets of librarianship are upheld. Although digital information flows across boundaries and barriers despite attempts by individuals, governments, and private entities to channel or control it, many people lack access or capability to use or create digital information effectively.

In making decisions about how to offer access to digital information, services, and networks, each library should consider intellectual freedom principles in the context of its mission, goals, objectives, cooperative agreements, and the needs of the entire community it serves.

### 19.7.2 The Rights of Users

All library system and network policies, procedures, or regulations relating to digital information and services should be scrutinized for potential violation of user rights. User policies should be developed according to the policies and guidelines established by the American Library Association, including "Guidelines for the Development and Implementation of Policies, Regulations, and Procedures Affecting Access to Library Materials, Services, and Facilities." Users' access should not be restricted or denied for expressing, receiving, creating, or participating in constitutionally protected speech. If access is restricted or denied for behavioral or other reasons, users should be provided due process, including, but not limited to, formal notice and a means of appeal.

Information retrieved, utilized, or created digitally is constitutionally protected unless determined otherwise by a court of competent jurisdiction. These rights



extend to minors as well as adults ("Free Access to Libraries for Minors"; "Access to Resources and Services in the School Library Media

Program"; "Access for Children and Young Adults to Nonprint Materials"; and "Minors and Internet Interactivity"). Libraries should use technology to enhance, not deny, digital access. Users have the right to be free of unreasonable limitations or conditions set by libraries, librarians, system administrators, vendors, network service providers, or others. Contracts, agreements, and licenses entered into by libraries on behalf of their users should not violate this right. Libraries should provide library users the training and assistance necessary to find, evaluate, and use information effectively.

Users have both the right of confidentiality and the right of privacy. The library should uphold these rights by policy, procedure, and practice in accordance with "Privacy: An Interpretation of the Library Bill of Rights," and "Importance of Education to Intellectual Freedom: An Interpretation of the Library Bill of Rights."

#### 19.7.3 Equity of Access

The digital environment provides expanding opportunities for everyone to participate in the information society, but individuals may face serious barriers to access. Digital information, services, and networks provided directly or indirectly by the library should be equally, readily, and equitably accessible to all library users. American Library Association policies oppose the charging of user fees for the provision of information services by libraries that receive support from public funds (50.3 "Free Access to Information"; 53.1.14 "Economic Barriers to Information Access"; 60.1.1

"Minority Concerns Policy Objectives"; 61.1 "Library Services for the Poor Policy Objectives"). All libraries should develop policies concerning access to digital information that are consistent with ALA's policies and guidelines, including "Economic Barriers to Information Access: An Interpretation of the Library Bill of Rights," "Guidelines for the Development and Implementation of Policies, Regulations and Procedures

Affecting Access to Library Materials, Services and Facilities," and "Services to Persons with Disabilities: An Interpretation of the Library Bill of Rights."

# 19.7.4 — Information Resources and Access

Libraries, acting within their mission and objectives, must support access to information on all subjects that serve the needs or interests of each user, regardless of the user's age or the content of the material. In order to preserve the cultural record and to prevent the loss of information, libraries may need to expand their selection or collection development policies to ensure preservation, in appropriate formats, of information obtained digitally. Libraries



have an obligation to provide access to government information available in digital format.

Providing connections to global information, services, and networks is not the same as selecting and purchasing materials for a library collection. Libraries and librarians should not deny or limit access to digital information because of its allegedly controversial content or because of a librarian's personal beliefs or fear of confrontation. Furthermore, libraries and librarians should not deny access to digital information solely on the grounds that it is perceived to lack value. Parents and legal guardians who are concerned about their children's use of digital resources should provide guidance to their own children. Some information accessed digitally may not meet a library's selection or collection development policy. It is, therefore, left to each user to determine what is appropriate.

Publicly funded libraries have a legal obligation to provide access to constitutionally protected information. Federal, state, county, municipal, local, or library governing bodies sometimes require the use of Internet filters or other technological measures that block access to constitutionally protected information, contrary to the Library Bill of Rights (ALA Policy Manual, 53.1.17, Resolution on the Use of Filtering Software in Libraries). If a library uses a technological measure that blocks access to information, it should be set at the least restrictive level in order to minimize the blocking of constitutionally protected speech. Adults retain the right to access all constitutionally protected information and to ask for the technological measure to be disabled in a timely manner. Minors also retain the right to access constitutionally protected information and, at the minimum, have the right to ask the library or librarian to provide access to erroneously blocked information in a timely manner. Libraries and librarians have an obligation to inform users of these rights and to provide the means to exercise these rights.

Digital resources provide unprecedented opportunities to expand the scope of information available to users. Libraries and librarians should provide access to information presenting all points of view. The provision of access does not imply sponsorship or endorsement. These principles pertain to digital resources as much as they do to the more traditional sources of information in libraries ("Diversity in Collection Development").

- Martin v. Struthers, 319 U.S. 141 (1943); Lamont v. Postmaster General, 381
   U.S. 301 (1965); Susan Nevelow Mart, The Right to Receive Information, 95
   Law Library Journal 2 (2003).
- Tinker v. Des Moines Independent Community School District, 393 U.S. 503
  (1969); Board of Education, Island Trees Union Free School District No. 26 v.
  Pico, 457 U.S. 853, (1982); American Amusement Machine Association v.
  Teri Kendrick, 244 F.3d 954 (7th Cir. 2001); cert.denied, 534 U.S. 994 (2001)



3. "If some libraries do not have the capacity to unblock specific Web sites or to disable the filter or if it is shown that an adult user's election to view constitutionally protected Internet material is burdened in some other substantial way, that would be the subject for an as applied challenge, not the facial challenge made in this case." United States, et al. v. American Library Association, 539 U.S. 194 (2003) (Justice Kennedy, concurring).

See Also: "Questions and Answers on Access to Digital Information, Services and Networks: An Interpretation of the Library Bill of Rights."

#### Adopted 4/14/2020

[January 24, 1996; amended January 19, 2005; and July 15, 2009, by the ALA Council.]

### 19.8 ADDENDUM H- VIRGINIA CODE §42.1-36.1

Virginia Code §42.1-36.1

http://law.lis.virginia.gov/vacode/title42.1/chapter2/section42.1-36.1/

§ 42.1-36.1. Power and duty of library boards and certain governing bodies regarding acceptable Internet use policies.

A. Every (i) library board established pursuant to § 42.1-35 or (ii) governing body of any county, city, or town that, pursuant to § 42.1-36, has not established a library board pursuant to § 42.1-35, shall establish an acceptable use policy for the Internet designed to (a) prohibit use by library employees and patrons of the library's computer equipment and communications services for sending, receiving, viewing, or downloading illegal material via the Internet, (b) prevent access by library patrons under the age of 18 to material that is harmful to juveniles, and (c) establish appropriate measures to be taken against persons who violate the policy. For libraries established under § 42.1-33, the policy shall also require the selection, installation and activation of, on those computers that are accessible to the public and have Internet access, a technology protection measure to filter or block Internet access through such computers to child pornography as defined in § 18.2-374.1:1, obscenity as defined in § 18.2-372, and, with respect to minors, materials deemed harmful to juveniles as defined in § 18.2-390. Such policy shall provide that a person authorized by the library board shall disable or otherwise bypass the technology protection measure required by this section at the request of a patron to enable access for bona fide research or other lawful purposes. The policy required by this section shall be posted online; however, if the library does not have a website, the policy shall be available to the public upon request.

The library board or the governing body may include such other terms, conditions, and requirements in the library's policy as it deems appropriate, such as requiring written parental authorization for Internet use by juveniles or



differentiating acceptable uses between elementary, middle, and high school students.

B. The library board or the governing body shall take such steps as it deems appropriate to implement and enforce the library's policy which may include, but are not limited to, (i) the use of software programs designed to block access by (a) library employees and patrons to illegal material or (b) library patrons under the age of 18 to material that is harmful to juveniles or (c) both; (ii) charging library employees to casually monitor patrons' Internet use; or (iii) installing privacy screens on computers that access the Internet. For libraries established under § 42.1-33, the library board or governing body shall direct such libraries to select and install on those computers that are accessible to the public and have Internet access a technology protection measure as required by the policy established pursuant to subsection A. No state funding shall be withheld and no other adverse action taken against a library by the Librarian of Virginia or any other official of state government when the technology protection measure fails, provided that such library promptly has taken reasonable steps to rectify and prevent such failures in the future.

1999. c. 64: 2006. c. 474: 2007. cc. 470. 583: 2012. cc. 805. 836.

The chapters of the acts of assembly referenced in the historical citation at the end of this section may not constitute a comprehensive list of such chapters and may exclude chapters whose provisions have expired.

## Adopted 4/14/2020

## 19.9 ADDENDUM I- VIRGINIA CODE §18.2-374.1:1

Virginia Code §18.2-374.1:1

http://law.lis.virginia.gov/vacode/title18.2/chapter8/section18.2-374.1:1/

§ 18.2-374.1:1. Possession, reproduction, distribution, solicitation, and facilitation of child pornography; penalty.

- A. Any person who knowingly possesses child pornography is guilty of a Class 6 felony.
- B. Any person who commits a second or subsequent violation of subsection A is guilty of a Class 5 felony.
- C. Any person who knowingly (i) reproduces by any means, including by computer, sells, gives away, distributes, electronically transmits, displays, purchases, or possesses with intent to sell, give away, distribute, transmit, or display child pornography or (ii) commands, entreats, or otherwise attempts to persuade another person to send, submit, transfer or provide to him any child pornography in order to gain entry into a group, association, or assembly of persons engaged in trading or sharing child pornography shall be punished by not less than five years nor more than 20 years in a state correctional facility.



Any person who commits a second or subsequent violation under this subsection shall be punished by a term of imprisonment of not less than five years nor more than 20 years in a state correctional facility, five years of which shall be a mandatory minimum term of imprisonment. The mandatory minimum terms of imprisonment prescribed for violations of this section shall be served consecutively with any other sentence.

- D. Any person who intentionally operates an Internet website for the purpose of facilitating the payment for access to child pornography is guilty of a Class 4 felony.
- E. All child pornography shall be subject to lawful seizure and forfeiture pursuant to § 19.2-386.31.
- F. For purposes of this section it may be inferred by text, title or appearance that a person who is depicted as or presents the appearance of being less than 18 years of age in sexually explicit visual material is less than 18 years of age.
- G. Venue for a prosecution under this section may lie in the jurisdiction where the unlawful act occurs or where any child pornography is produced, reproduced, found, stored, received, or possessed in violation of this section.
- H.—The provisions of this section shall not apply to any such material that is possessed for a bona fide medical, scientific, governmental, law-enforcement, or judicial purpose by a physician, psychologist, scientist, attorney, employee of a law-enforcement agency, judge, or clerk who possesses such material in the course of conducting his professional duties as such.

1992, c. 745; 1993, c. 853; 1994, c. 511; 1999, c. 659; 2003, cc. 935, 938; 2004, c. 995; 2007, cc. 759, 823; 2009, c.379; 2011, cc. 399, 416; 2012, c. 369; 2013, cc. 761, 774; 2014, c. 291; 2015, c. 428.

The chapters of the acts of assembly referenced in the historical citation at the end of this section may not constitute a comprehensive list of such chapters and may exclude chapters whose provisions have expired.

#### Adopted 4/14/2020

## 19.10 ADDENDUM J- VIRGINIA CODE §18.2-372

Virginia Code §18.2-372

http://law.lis.virginia.gov/vacode/title18.2/chapter8/section18.2-372/

§ 18.2-372. "Obscene" defined.

The word "obscene" where it appears in this article shall mean that which, considered as a whole, has as its dominant theme or purpose an appeal to the prurient interest in sex, that is, a shameful or morbid interest in nudity, sexual conduct, sexual excitement, excretory functions or products thereof or sadomasochistic abuse, and which goes substantially beyond customary limits of candor in description or representation of such matters and which, taken as a whole, does not have serious literary, artistic, political or scientific value.



Code 1950, § 18.1-227; 1960, c. 233; 1975, cc. 14, 15.

The chapters of the acts of assembly referenced in the historical citation at the end of this section may not constitute a comprehensive list of such chapters and may exclude chapters whose provisions have expired.

# Adopted 4/14/2020

#### 19.11 ADDENDUM K- VIRGINIA CODE §18.2-391

Virginia Code §18.2-390:

http://law.lis.virginia.gov/vacode/title18.2/chapter8/article6/section18.2-391/

§ 18.2-391. Unlawful acts; penalties.

- A. It shall be unlawful for any person to sell, rent or loan to a juvenile, knowing or having reason to know that such person is a juvenile, or to knowingly display for commercial purpose in a manner whereby juveniles may examine and peruse:
  - Any picture, photography, drawing, sculpture, motion picture in any
    format or medium, video or computer game, electronic file or message
    containing an image, or similar visual representation or image of a
    person or portion of the human body which depicts sexually explicit
    nudity, sexual conduct or sadomasochistic abuse and which is harmful
    to juveniles, or
  - 2. Any book, pamphlet, magazine, printed matter however reproduced, electronic file or message containing words, or sound recording which contains any matter enumerated in subdivision 1 of this subsection, or explicit and detailed verbal descriptions or narrative accounts of sexual excitement, sexual conduct or sadomasochistic abuse and which, taken as a whole, is harmful to juveniles.

However, if a person uses services of an Internet service provider or an electronic mail service provider in committing acts prohibited under this subsection, such Internet service provider or electronic mail service provider shall not be held responsible for violating this subsection.

- B. It shall be unlawful for any person knowingly to sell to a juvenile an admission ticket or pass, or knowingly to admit a juvenile to premises whereon there is exhibited a motion picture, show or other presentation which, in whole or in part, depicts sexually explicit nudity, sexual conduct or sadomasochistic abuse and which is harmful to juveniles or to exhibit any such motion picture at any such premises which are not designed to prevent viewing from any public way of such motion picture by juveniles not admitted to any such premises.
- C.—It shall be unlawful for any juvenile falsely to represent to any person mentioned in subsection A or subsection B hereof, or to his agent, that such juvenile is 18 years of age or older, with the intent to procure any material set



- forth in subsection A, or with the intent to procure such juvenile's admission to any motion picture, show or other presentation, as set forth in subsection B.
- D. It shall be unlawful for any person knowingly to make a false representation to any person mentioned in subsection A or subsection B hereof or to his agent, that he is the parent or guardian of any juvenile, or that any juvenile is 18 years of age, with the intent to procure any material set forth in subsection A, or with the intent to procure such juvenile's admission to any motion picture, show or other presentation, as set forth in subsection B.
- E.— No person shall sell, rent, or loan any item described in subdivision A 1 or A 2 to any individual who does not demonstrate his age in accordance with the provisions of subsection C of § 18.2-371.2.
- F. A violation of subsection A, B, C, or D is a Class 1 misdemeanor. A person or separate retail establishment who violates subsection E shall be liable for a civil penalty not to exceed \$100 for a first violation, a civil penalty not to exceed \$200 for a second violation, and a civil penalty not to exceed \$500 for a third or subsequent violation.

Code 1950, § 18.1-236.6; 1970, c. 560; 1975, cc. 14, 15, 492; 1976, c. 504; 2006,

The chapters of the acts of assembly referenced in the historical citation at the end of this section may not constitute a comprehensive list of such chapters and may exclude chapters whose provisions have expired.

# Adopted 4/14/2020

# 19.12 ADDENDUM L- UNITED STATES COPYRIGHT LAW: U.S. CODE, TITLE 17 United States Copyright Law: U.S. Code, Title 17: https://www.copyright.gov/title17/

# 19.12.1 Copyright Law of the United States

This publication contains the text of title 17 of the United States Code, including all amendments enacted by Congress through June 30, 2016. It includes the Copyright Act of 1976 and all subsequent amendments to copyright law; the Semiconductor Chip Protection Act of 1984, as amended; and the Vessel Hull Design Protection Act, as amended. The Copyright Office is responsible for registering intellectual property claims under all three. The United States copyright law is contained in chapters 1 through 8 and 10 through 12 of title 17 of the United States Code. The Copyright Act of 1976, which provides the basic framework for the current copyright law, was enacted on October 19, 1976, as Pub. L. No. 94 553, 90 Stat. 2541. The 1976 Act was a comprehensive revision of the copyright law in title 17. Listed below in chronological order of their enactment are the Copyright Act of 1976 and subsequent amendments to title 17.

Chapters 9 and 13 of title 17 contain two types of design protection that are independent of copyright protection. Chapter 9 of title 17 is the Semiconductor



Chip Protection Act of 1984 (SCPA), as amended. The SCPA was enacted as title III of Pub. L. No. 98-620, 98 Stat. 3335, 3347, on November 8, 1984. Chapter 13 of title 17 is the Vessel Hull Design Protection Act (VHDPA), as amended. The VHDPA was enacted on October 28, 1998, as title V of the Digital Millennium Copyright Act (DMCA), Pub. L. No. 105-304, 112 Stat. 2860, 2905. Subsequent amendments to the title 17 provisions for SCPA and the VHDPA are also included in the list below, in chronological order of their enactment.

Adopted 4/14/2020